

# Welcome!

EN



Dear Scooba Owner,

Congratulations on purchasing an iRobot® Scooba®, and welcome to the iRobot family! You've joined a global community of people — 10 million and growing — who have discovered a smarter way to clean.

Like Scooba owners, we're passionate about our robots. That should come as no surprise, as making robots is all we've done for over two decades.

I realize you're probably itching to give your Scooba a go, but please take a few moments to read this manual first. That way, you'll have an even better experience with your new robot.

For even more on your new Scooba, visit the owner's center at [www.irobot.com/scooba400](http://www.irobot.com/scooba400). You'll be able to learn more about how your Scooba works, register your Scooba and activate your warranty, giving you exclusive access to our award-winning customer service along with product updates and other valuable information.

I hope you enjoy life as a Scooba owner. On behalf of our entire team, thank you for choosing iRobot.

Best Wishes,

A handwritten signature in black ink, appearing to read "Colin Angle".

Colin Angle  
Chairman, CEO and Co-Founder  
iRobot Corporation



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# Important Safety Information

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure they do not play with the robot. Cleaning and maintenance shall not be performed by children without supervision.

## FOR COUNTRIES IN THE EU

**THIS APPLIANCE CAN BE USED BY CHILDREN AGED FROM 8 YEARS AND ABOVE AND PERSONS WITH REDUCED PHYSICAL, SENSORY OR MENTAL CAPABILITIES OR LACK OF EXPERIENCE AND KNOWLEDGE IF THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION CONCERNING USE OF THE APPLIANCE IN A SAFE WAY AND UNDERSTAND THE HAZARDS INVOLVED. CHILDREN SHALL NOT PLAY WITH THE APPLIANCE. CLEANING AND USER MAINTENANCE SHALL NOT BE MADE BY CHILDREN WITHOUT SUPERVISION.**

**CAUTION: DO NOT EXPOSE THE ELECTRONICS OF YOUR ROBOT, ITS BATTERY, OR THE BATTERY CHARGER. THERE ARE NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL. PLEASE ENSURE VOLTAGE RATING FOR ENCLOSED BATTERY CHARGER MATCHES STANDARD OUTLET VOLTAGE.**

**Notice:** Your robot contains a software interface for the purpose of enabling the manufacturer to provide updates to the internal firmware if any such updates are made available to users. Any attempt to access, retrieve, copy, modify, distribute, or otherwise use any of the robot software is strictly prohibited.

Always exercise caution when operating your robot. To reduce the risk of injury or damage, keep these safety precautions in mind when setting up, using and maintaining your robot:

# Important Safety Information

## GENERAL SAFETY INSTRUCTIONS

- Read all safety and operating instructions before operating your robot.
- Retain the safety and operating instructions for future reference.
- Heed all warnings on your robot, battery, battery charger and in the owner's manual.
- Follow all operating and use instructions.
- Refer all non-routine servicing to iRobot.



### The symbol on the product or its packaging indicates:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposal at least free of charge.

## USE RESTRICTIONS

- Your robot is for indoor use only.
- Your robot is not a toy. Do not sit or stand on this device. Small children and pets should be supervised when your robot is operating.
- Store and operate your robot in room temperature environments only.
- Clean with a cloth dampened with water only.
- Do not use this device to pick up anything that is burning or smoking.
- Do not use this device to pick up spills of bleach, paint, or other chemicals, or anything wet.
- Before using this device, pick up objects like clothing, loose papers, pull cords for blinds or curtains, power cords, and any fragile objects. If the device passes over a power cord and drags it, there is a chance an object could be pulled off a table or shelf.
- If the room to be cleaned contains a balcony, a physical barrier should be used to prevent access to the balcony and ensure safe operation.
- Do not place anything on top of your robot.
- Be aware that the robot moves on its own. Take care when walking in the area that the robot is operating in to avoid stepping on it.
- Do not operate the robot in areas with exposed electrical outlets in the floor.

## BATTERY AND CHARGING

- Charge using a standard outlet only. Product may not be used with any type of power converter. Use of other power converters will immediately void the warranty.

# Important Safety Information

- Use only the battery charger supplied by the manufacturer to charge this device.
- Do not use a battery charger with a damaged cord or plug. If the cord or plug is damaged, it must be serviced by the manufacturer or similarly qualified persons.
- Use only rechargeable batteries approved by iRobot.
- Always remove the battery from your robot and accessories before long-term storage or transportation.
- Charge indoors only.
- Your robot's battery charger may be protected with a surge protector in the event of severe electrical storms.
- Never handle the battery charger with wet hands.
- Always disconnect your robot from the battery charger before cleaning or maintaining it.
- Please ensure voltage rating for enclosed battery charger matches standard outlet voltage.
- Used batteries should be placed in a sealed plastic bag and disposed of safely according to local environmental regulations.
- Before every use, check the battery for any sign of damage or leakage. Do not charge damaged or leaking batteries.
- If the battery is leaking, return it to your local authorized iRobot Service Center for disposal.
- The battery must be removed from the robot before disposal.
- Only use original batteries with the correct specification and supplied by iRobot.
- Do not crush or dismantle batteries. Do not heat or place the batteries near any heat source.
- Do not incinerate the battery. Do not short-circuit the battery.  
Do not immerse the battery in any liquid.
- Battery pack: DC 14.4V 3000mAH Ni-MH.

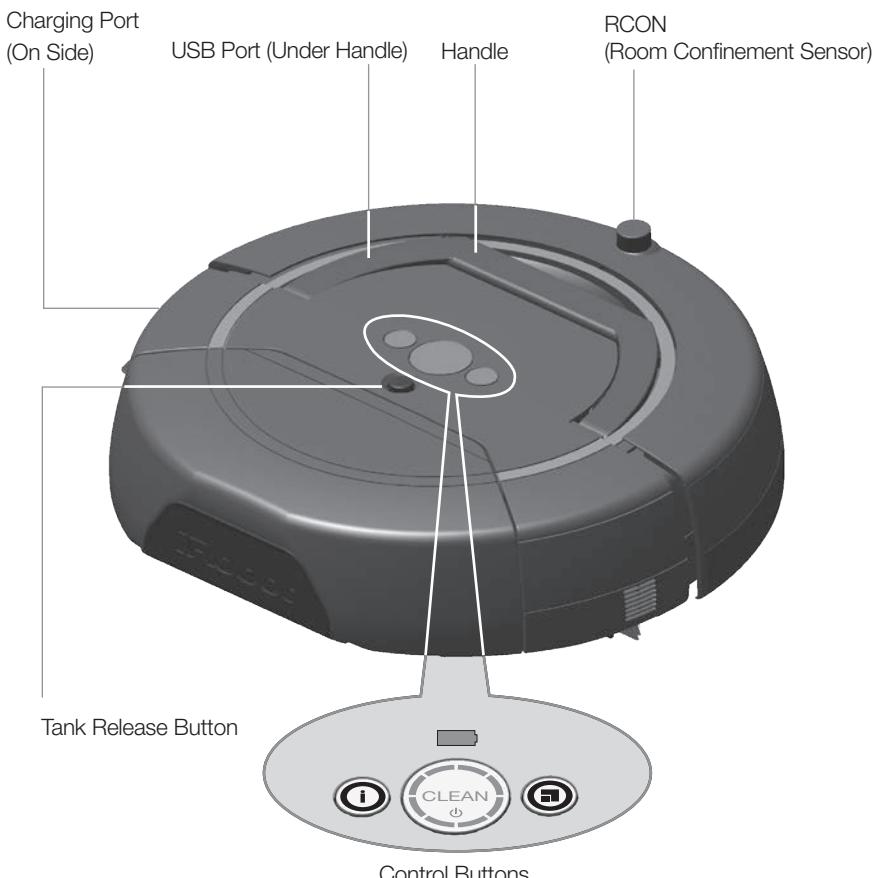
## SCOoba® USE RESTRICTIONS AND SAFETY INFORMATION

- Be aware that your floor may be slippery after cleaning with Scooba.
- Do not use bleach, ammonia, or hot water as it may damage the robot and void the warranty.
- Do not use Scooba to clean up pooled spills (e.g., spilled gallon of milk).
- Do not use Scooba in areas where wetness can damage unfinished, unsealed or laminate floors (such as Pergo® laminate flooring) or delicate carpeting or rugs.

Pergo is a registered trademark of the Pergo corporation.

# Getting to Know Your Scooba

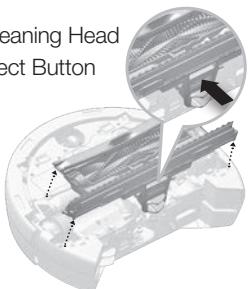
## Top View



Scooba has two main parts: the robot base and the tank.

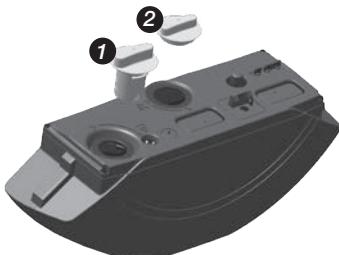
### Robot Base

1. Cleaning Head  
Eject Button



### Tank

1. Clean Compartment Cap (Blue)
2. Dirty Compartment Cap (Gray)



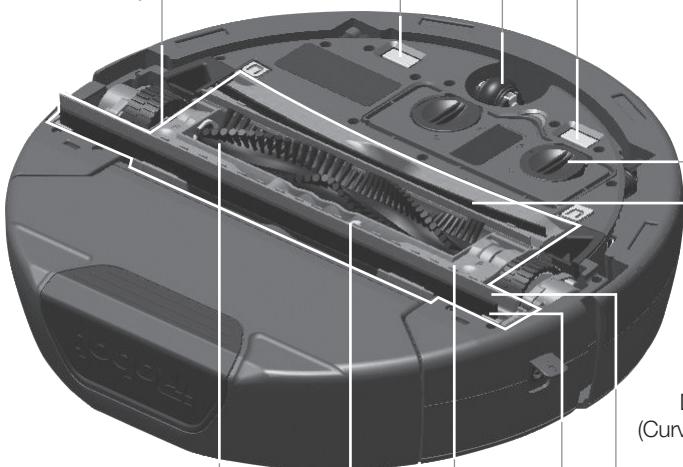
### Bottom View

Charging Contacts (For use  
with Scooba® DryDock™  
Charging and Drying Stand)

Cleaning Head Assembly

Front Caster  
Wheel

Battery Cover



Roller Brush Cover Release Latch

Water Distribution (Straight) Brush

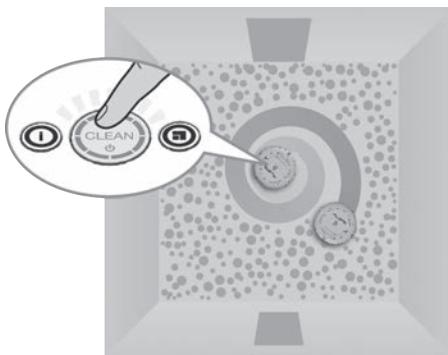
## iAdapt™ Responsive Navigation Technology

Scooba features iAdapt™ Responsive Navigation Technology, an advanced, proprietary system of software and sensors that allows Scooba to get around, under and past everyday obstacles.

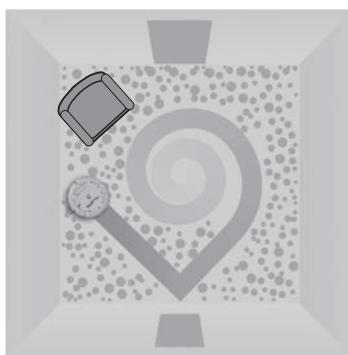


Scooba cleans floors differently than most people do. In particular, it passes over the same area on the floor multiple times to complete sweeping and pre-soaking, scrubbing and squeegeeing — and ensure total coverage.

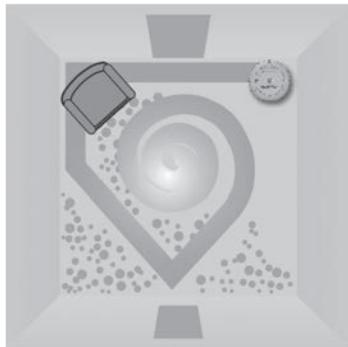
While Scooba is cleaning, it calculates the best path to clean your floor and determines the best times to use its various cleaning behaviors:



**Spiraling:** Enables Scooba to efficiently clean a large area.



**Room Crossing:** Enables Scooba to clean new areas while crisscrossing the room.

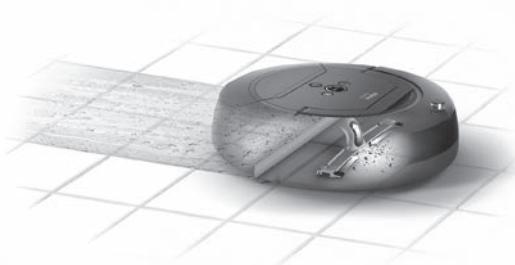


**Wall Following:** Enables Scooba to clean the room perimeter and navigate around furniture and obstacles.

# Scooba Cleaning System

Scooba cleans in three phases:

**Sweep & Pre-Soak.** Prepares the floor by lightly vacuuming up loose dirt and debris and dampens the floor with a thin sheen of water or cleaning solution to loosen stains. No pre-sweeping required.



**Scrub & Squeegee-Vacuum.** A powerful scrubbing brush spins at more than 600 RPM to remove stains as the squeegee-vacuum lifts the dirty liquid off the floor.



**Squeegee-Finish.** Finishes with a final squeegee-finish cycle so all that is left is a clean floor.



# Scooba Lights & Buttons

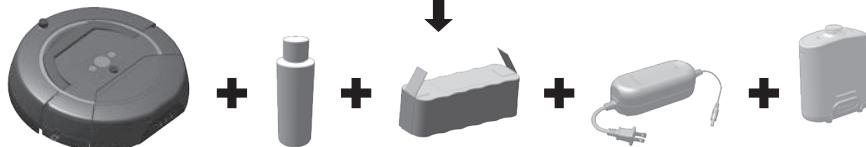


Light or Button	Behavior and Color	What it Means and What to Do
Clean Button	Unlit	When Scooba is off, press to turn it on.
	Steady blue	When Scooba is on, press to start cleaning cycle.
LED Status Ring	Spinning blue	The lights spin rapidly as Scooba prepares to begin cleaning cycle.
	Steady blue	During the cleaning cycle, the lights go on in succession to show how much progress has been made.
Battery Indicator Light	Steady red	The battery is discharged.
	Pulsing yellow or green	When Scooba is plugged in, this means the battery is charging.
	Steady green	The battery is fully charged.
Room Size Button	Steady blue	Press to choose between short and long cleaning cycles.
Information Button	Blinking or steady green	Press to hear about Scooba's current state and how to use Scooba.
	Blinking or steady yellow	Press to troubleshoot errors.
	Blinking or steady red	Contact iRobot support for further assistance.

# Getting Started

## Unpack box

Your package includes the Scooba robot, iRobot Hard Floor Cleaning Solution concentrate, rechargeable battery, battery charger and Virtual Wall® device.



## Insert battery

Follow these steps to insert the battery:

1. Place Scooba upside down on a flat surface.
2. Locate the battery cover. Turn each knob to the “unlocked” position, using a coin if necessary.
3. Remove the battery cover.
4. The battery has a bump at the center of one side. Align the bump with the slot in the wall of the battery compartment. Push the battery down.
5. Reinsert the battery cover. Turn each knob to the “locked” position.



Use only authentic batteries supplied by iRobot. Use of third-party batteries will void your warranty and may cause property damage or injury.

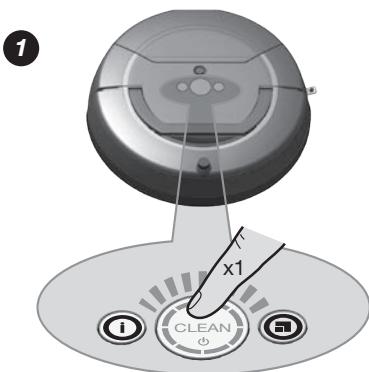
## Charge Scooba

Before using Scooba, charge it up by following these steps:

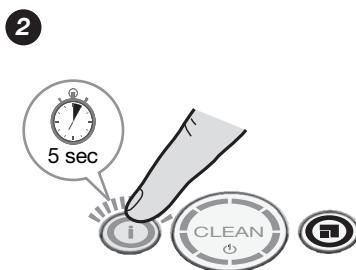
1. Plug one end of the battery charger into Scooba and the other end into an outlet.
2. Let the battery charge for eight hours (before first-time use only).
3. Once Scooba is fully charged, unplug the battery charger from the outlet and then from Scooba.

## Select language

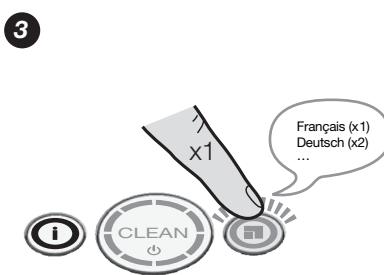
Scooba speaks in English by default. To select one of 6 other languages:



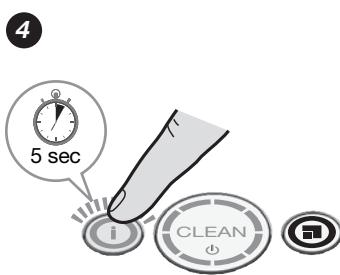
Press CLEAN button to turn Scooba on.



Press and hold the Info button for five seconds until robot states its current language.



Press the Room Size button repeatedly to cycle through the various language options.



When you hear your desired language, press and hold the Info button for five seconds to save your language selection.

# Cleaning With Your Scooba 400 Series

## Add water/cleaning solution

You can use Scooba with tap water or a mixture of water and iRobot Hard Floor Cleaning Solution. Our cleaning solution is specially formulated to be tough on dirt and stains but safe around children and pets.



Use of other solutions may damage Scooba and voids the warranty.

Never use bleach!

1



2



Press the Tank Release button to remove the tank. The tank contains separate compartments for clean water (blue cap) and dirty water (gray cap).

Turn the blue cap to the “unlocked” position. Remove the cap.

4

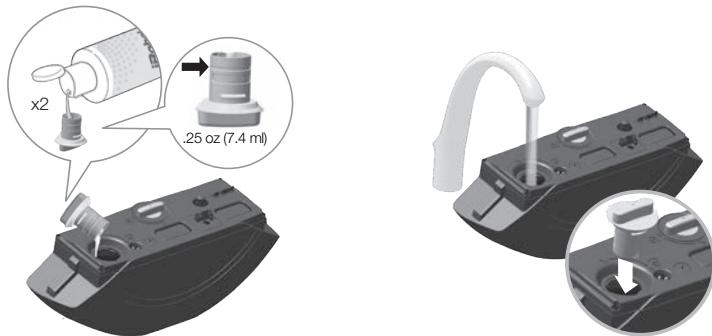


5



Reinsert the blue cap and return to the “locked” position.

Place the tank back on Scooba. The tank will not latch unless caps are fully locked.

**3**

**Either a)** pour two capfuls of cleaning solution into the Clean compartment and then fill completely with tap water,

**or b)** fill the Clean compartment with water only.

# Cleaning With Your iRobot Virtual Wall®

## Set up Virtual Wall

Scooba comes with a Virtual Wall® accessory, which creates an invisible barrier that Scooba won't cross. Use this device to confine Scooba to a particular room or area and to prevent it from getting too close to electrical or computer cords, delicate objects on the floor, etc.

You can set the Virtual Wall to block an opening up to seven feet (approximately two meters) long. The width of its beam gradually increases, creating a cone-shaped area that Scooba won't pass.



Point the arrows on top of the Virtual Wall toward the area you wish to block. For best performance, place the Virtual Wall outside of the doorway you wish to block.



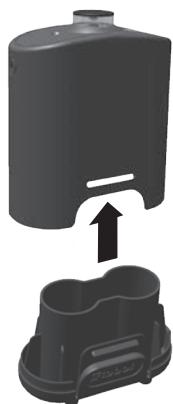
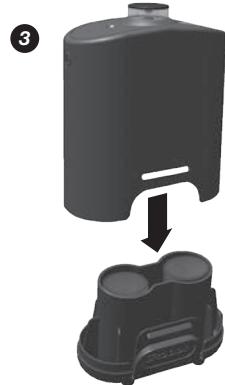
## Install Battery

The Virtual Wall runs on two “C” alkaline batteries.

The Virtual Wall barrier's Power light blinks repeatedly to indicate the device is on. When battery levels are low, the light blinks twice repeatedly to indicate new batteries are needed.

When Scooba is not in use, turn the Virtual Wall off to save battery power. With normal usage, the batteries should last about six months.

To install the batteries:



Place the batteries  
in the compartment.

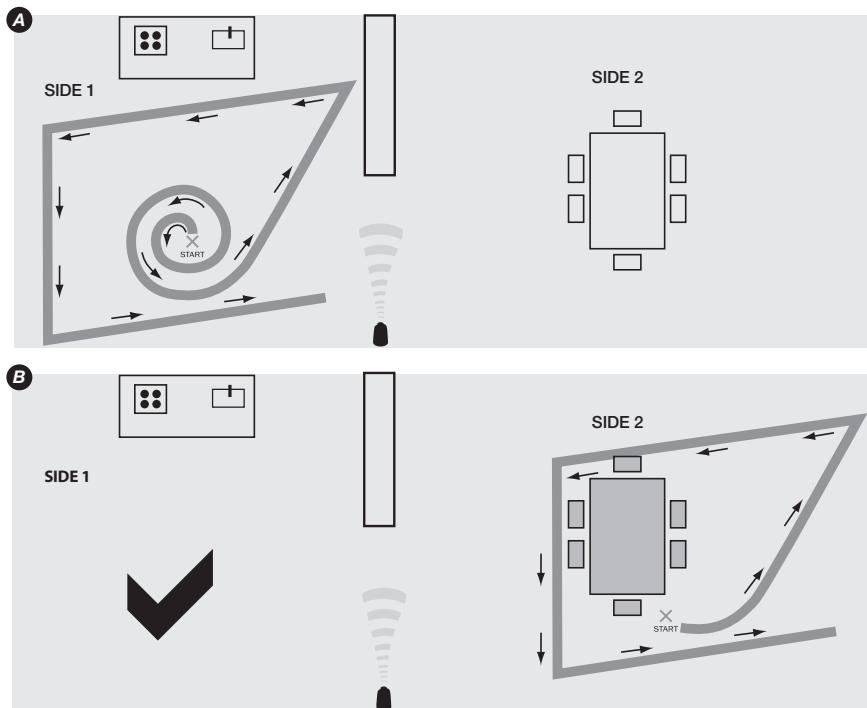
Reinstall the compartment.

Remove the battery compartment.

# Cleaning With Your Scooba 400 Series

## Place Scooba in Room

Place Scooba in the middle of the room. Then, press the CLEAN button to turn Scooba on.



If you have a larger or divided floor plan, use the Virtual Wall to separate your larger area into two simpler, smaller areas. This will improve cleaning performance.

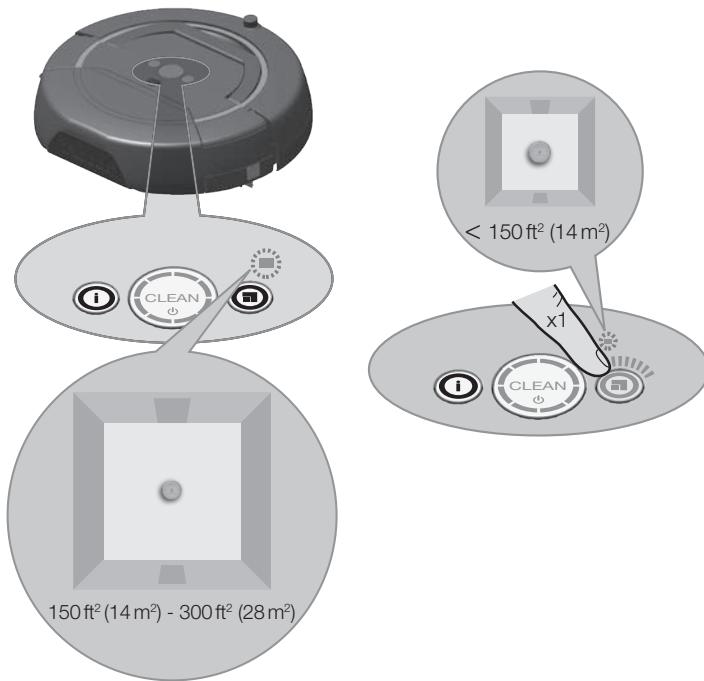
# Cleaning With Your Scooba 400 Series

## Select Cycle Length

Scooba has two cleaning cycles to meet your cleaning needs, but defaults to cleaning a larger room:

- **Small room:** cleans up to 150 sq. ft. (14 sq. m); 22 minutes
- **Large room:** cleans from 150 to 300 sq. ft. (14 to 28 sq. m); 45 minutes

Press the Room Size button on the right to choose the desired cycle.



## Start Cleaning

Press the CLEAN button to start a cleaning cycle. Then walk away as Scooba gets to work. During the cleaning cycle, Scooba will pass over the same area on the floor multiple times to ensure total coverage.

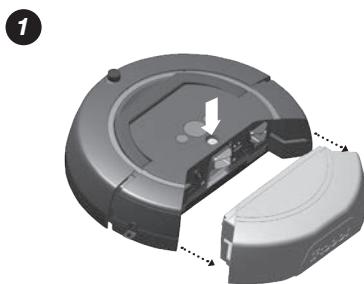
At the end of a cleaning cycle, Scooba will shake itself dry to remove any water that may have accumulated on its body before doing a final spin to ensure a dry floor. Scooba will sound a “success” musical note when it is completely finished.

# Maintenance

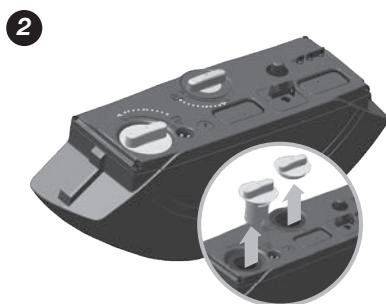
Regular maintenance will help Scooba run at peak performance. Be sure to complete the following tasks after every cleaning cycle.

## Empty and Rinse Water Compartments

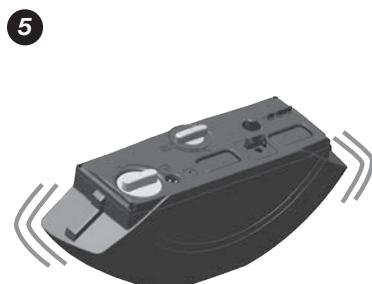
Scooba puts down fluid from the Clean compartment and collects dirty fluid into the Dirty compartment.



Press the Tank Release button to eject the tank.



Remove both the blue and gray compartment caps.



Shake the tank to rinse the inside.



Pour out the water from both compartments.

**3**

Pour out any remaining liquid from both the Clean and Dirty compartments.

**4**

Fill both compartments with warm water (maximum temperature 120°F / 50°C).

**7**

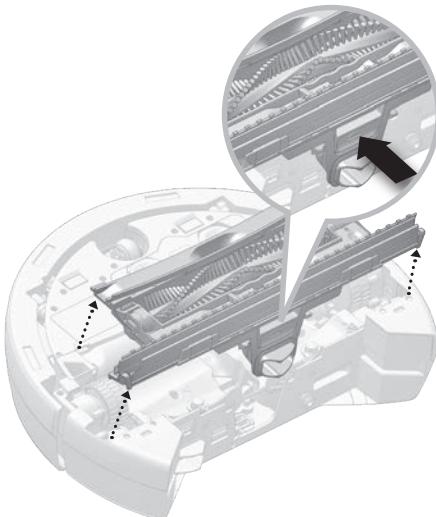
Reattach both caps and set aside the tank.

# Maintenance

## Remove Cleaning Head

The cleaning head contains the brushes, squeegees and other pieces that do a lot of hard work. It's important to clean these pieces after every cleaning cycle.

1. If you have not yet ejected the tank, press the Tank Release button and remove the tank.
2. Place Scooba upside down on a flat surface.
3. Push the yellow Cleaning Head Release button on the side of the cleaning head and remove it.



### Rinse Cleaning Head and Roller Brush

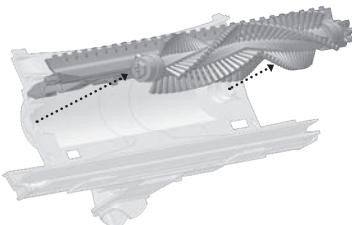
Follow these steps to rinse the cleaning head and roller brush:

1



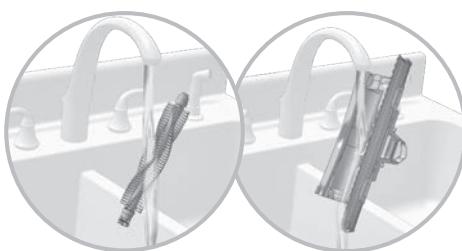
Push the Roller Brush Cover Release latch to the “unlocked” position and open the roller brush cover.

2



Remove the roller brush.

3



Remove any hair that has accumulated on the roller brush and cleaning head. Rinse both pieces in running water.

# Maintenance

## Remove Hair from End Caps

Over time, hair may get stuck in the caps on the ends of the roller brush. When rinsing the cleaning head and roller brush, check for and remove any major accumulations of hair from the yellow end caps by pulling them from the ends of the roller brush.



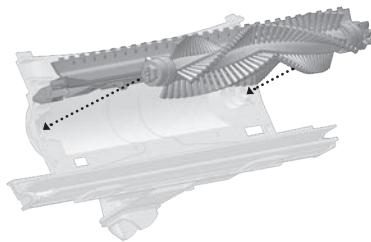
Scooba and its parts are not dishwasher-safe. Cleaning Scooba in the dishwasher may damage the robot and voids the warranty.

## Return Scooba to Battery Charger

Scooba is powered by a rechargeable battery and should be fully charged after each cleaning cycle. When fully charged (takes up to three hours), Scooba's battery will last for at least one full cleaning.

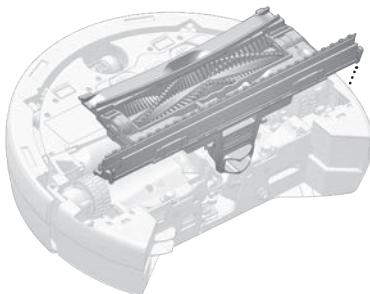
## Reassemble and Reinstall Cleaning Head

Follow these steps to reassemble and reinstall the cleaning head:

**1****2**

Open the Roller Brush Cover and reinsert the roller brush.

Close the Roller Brush Cover and snap it into place.

**3**

Place the tank back on Scooba. Wipe down Scooba's exterior with a damp cloth to remove dust.

To reinstall the cleaning head, push down on the cleaning head until it snaps into place.

To extend Scooba's battery life and keep it cleaning at peak performance:

- Keep Scooba plugged in when not in use.
- Recharge Scooba as soon as possible, as waiting several days can damage the battery.
- For long-term storage, charge the battery and then remove and store it in a cool, dry place.

# Troubleshooting

Please refer to the table below to resolve Scooba's problem.

ERROR MESSAGE	WHAT'S CAUSING IT	WHAT TO DO
I'm stuck. Please move me, then press CLEAN to restart.	One of Scooba's wheels is not flat on the floor.	Check if Scooba is stuck on top of an object, or if one of the wheels is in a depression. Move Scooba so all wheels are on a flat floor.
	Scooba is too close to stairs or other drop-offs and needs help to escape.	Move Scooba to a new location on a flat floor.
	Scooba is operating in a very large open room and has not encountered any walls or furniture for a long period of time.	Use Virtual Walls to section off a smaller area.
Something might be stuck in my brushes. Please check, then press CLEAN to restart.	Scooba is not able to spin its roller brush easily.	Check if there is debris stuck on the roller brush, particularly under the yellow end caps. If so, remove the debris.
	Scooba's brush is not connected to the brush motor because the brush gear is not engaged properly.	Verify that the roller brush is properly installed in the cleaning head. Verify that Scooba's cleaning head is properly installed.
	The brush is not connected to the brush motor because the gearbox is damaged.	Check if the brush spins with no resistance at all. If so, call iRobot support.
Something might be stuck in my bumper. Please check, then press clean to restart.	Something is preventing Scooba's bumper from moving freely.	Check if the bumper has debris stuck between it and Scooba's body. If so, clean it.
	Scooba's bumper is damaged.	Contact iRobot support.
Something might be stuck in my wheels. Please check, then press CLEAN to restart.	Scooba is not able to turn both of its side wheels.	Check if there is debris stuck between the wheel and the wheel motor module. If so, remove the debris.
It looks like something is blocking the sensors on the bottom of my bumper. Please check then press CLEAN to restart.	Scooba's cliff detection sensors are dirty and blocked.	Check if there is debris stuck to the cliff sensors on the robot. If so, clean them.
	Scooba's cliff detection sensors are seeing black matte flooring as a cliff.	Check if robot is stuck on a black surface. If so, move the robot to a new location.



Need more help? Visit the 400 Series Owners Center at [www.irobot.com/scooba400](http://www.irobot.com/scooba400) for a quick start guide, instructional videos, frequently asked questions and more.

My front wheel is missing. Please check then press CLEAN to restart.	Scooba's front wheel has fallen out.	Check if the front caster wheel is missing. If so, replace it.
Please check that my clean tank is full, then press CLEAN to restart.	Scooba's clean tank is empty.	Check if the clean water tank is empty. If so, add water and Scooba Hard Floor Cleaner to the tank.
	Scooba's clean tank empty sensor is incorrectly detecting an empty tank because of poor electrical connections.	Check if there is debris on the metal connections between the tank and the robot. If so, clean them.
	Scooba's clean tank empty sensor is incorrectly detecting an empty tank because distilled water is being used.	Use tap water or add Scooba Hard Floor Cleaner to the tank.
	Scooba's pump is not pumping sufficient fluid from its clean tank.	Turn off and press CLEAN to restart pump priming.
I want to keep cleaning, but my dirty tank is full. Please empty it, then press CLEAN to restart.	Scooba's dirty tank is full.	Check if the tank is full. If so, empty it.
	Scooba's dirty tank full sensor is incorrectly detecting water when none is present.	Check if there is liquid on the electrical connections between the tank and the robot. If so, dry them.
I can't detect my tank. Please make sure it is installed correctly, then press CLEAN to restart.	Scooba's tank is missing or not installed properly.	Check if the tank is properly attached. If not, correctly and fully attach the tank.
	Scooba's tank presence sensor is erroneously not detecting the tank.	Check if there is liquid or debris on the electrical connections between the tank and the robot. If so, dry them.
I'd love to start cleaning, but my battery isn't quite full. Please charge me completely.	Scooba is not able to complete a mission because its battery is partially depleted.	Return Scooba to its charger for at least two hours.
	Scooba is not able to complete a mission because its battery is damaged or worn out.	Replace the battery.
	Scooba is not able to detect all of its battery connections.	Check if there is debris on the battery or inside the battery compartment. If so, clean them.
The inside of my tank is dirty or my brush assembly is missing. Please check, then press CLEAN to restart.	Scooba may be missing its cleaning head, or the inside of the tank is very dirty.	Verify that the cleaning head is in place. If not, replace it. If so, wash the inside of the tank thoroughly with hot water.
I have experienced error [number].	Scooba is experiencing an unusual error.	Contact iRobot support: <a href="http://global.irobot.com">global.irobot.com</a>

# Registration

Register your Scooba now to activate your warranty and enjoy exclusive access to:

- **iRobot's award-winning customer service:** Get support tailored to your specific robot, including answers to questions, maintenance tips, video demos and live chat.
- **Product updates and other valuable information:** Be among the first to learn about new robots, exclusive discounts and special promotions.

When you register, you can also tell us about your experience with your Scooba. iRobot listens to our customers and makes enhancements to our robots based on your valued feedback. We'd love to hear from you!

To register your Scooba, visit the 400 Series Owner Center at [www.irobot.com/scooba400](http://www.irobot.com/scooba400). There, you'll also find a quick start guide, instructional videos, information on accessories, frequently asked questions and more.

# Declaration of Conformity

iRobot Scooba® Floor Scrubbing Robot and Accessories

Manufacturer: iRobot Corporation, 8 Crosby Drive, Bedford, MA 01730, USA

Declares that Scooba along with Model 17063 Battery Charger conform to the requirements of Low Voltage Directive 2006/95/EC as amended by 93/68/EC and EMC Directive 2004/108/EC as amended by 93/68/EC and 2004/108/EC.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions. (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Standards below have been applied:

EN 60335-1:2012

Household and similar electrical appliances - Safety - Part 2-2: Particular requirements for vacuum cleaners and water-suction cleaning appliances.

EN 60335-2-2:2010+A11

Household and similar electrical appliances. Safety. General requirements.

EN 60335-2-29:2004+A2

Household and similar electrical appliances – Safety Part 2-29: Particular requirements for battery chargers.

EN55014-1: 2006 +A2

Electromagnetic compatibility - Requirements for household appliances, electric tools and similar apparatus – Part 1: Emission.

EN55014-2: 1997 +A2

Electromagnetic compatibility - Requirements for household appliances, electric tools and similar apparatus – Part 2: Immunity - Product family standard.

EN62233: 2008

Measurement methods for electromagnetic fields of household appliances and similar apparatus with regard to human exposure.

# iRobot Customer Care USA & Canada

If you have questions or comments about this product, please contact iRobot before contacting a retailer.

Please visit the iRobot home support site at [global.irobot.com](http://global.irobot.com) for support tips, frequently asked questions and information about accessories and other iRobot products.

**Should you still need assistance:**

Call our Customer Care team at 877.855.8593.

**iRobot Customer Care hours:**

- Monday – Friday, 9AM – 7PM Eastern Time
- Saturday, 9AM – 6PM Eastern Time

# iRobot Customer Care Outside USA & Canada

**Visit [global.irobot.com](http://global.irobot.com) to:**

- Learn hints and tips to improve the performance of your robot
- Get answers to questions
- Download a detailed product manual
- Contact your local distributor